



Program Evaluation/Performance Indicators

Marshall:

- Eight teens exited the residential program in 2022 as early or complete and five teens remain in the program as of January 1, 2023 that began in 2022.
- Five accident/incident forms were recorded in-house in 2022 regarding minor illness or injury; there were six Critical Incidents reported/filed with MN DHS in 2022 (all regarding off site concerns, most for teens no longer in our care) and no Grievances filed.
- Six Satisfaction Surveys were completed in 2022 by parents and teens. All were highly favorable primarily 4's and a few 3's. Survey requests were sent to all who left.

Parker:

- Four teens exited the residential program in 2022 as early or complete and three teens remain in the program as of January 1, 2023 that began in 2022.
- Five accident/incident forms were recorded in-house in 2022 regarding minor illness or injury; there were Two Critical Incidents, and no Grievances filed.
- Two Satisfaction Surveys were completed in 2022 by parents and teens. All were highly favorable primarily 4's and a few 3's. Survey requests were sent to all who left.

Winona:

- Four teens exited the residential program in 2022 as early or complete and three teens remain in the program as of January 1, 2023 that began in 2022.
- Twelve accident/incident forms were recorded in-house in 2022 regarding minor illness or injuries; there were five Critical Incidents reported/filed with MN DHS in 2022 and no Grievances filed.
- Four Satisfaction Surveys were completed in 2022 by parents and teens. All were highly favorable primarily 4's and a few 3's. Survey requests were sent to all who left.