



ANNUAL REPORT 2022

PARKER

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Foundational Scripture

"We have this hope as an anchor for the soul, firm and secure." *Hebrews 6:19*

Vision, Mission and Core Values

Vision:

Hope Harbor's vision is to renew minds, restore relationships, and further the kingdom of God.

Mission:

Hope Harbor's mission is to equip teens, empower parents, and serve those in need by anchoring them to the hope of God's promises.

Core Values:

Christ-centered: "I have been crucified with Christ and I no longer live, but Christ lives in me. The life I live in the body, I live by faith in the Son of God, who loved me and gave Himself for me." Galatians 2:20

Biblically-based: "For the word of God is living and active. Sharper than any double-edged sword, it penetrates even to dividing soul and spirit, joints and marrow; it judges the thoughts and attitudes of the heart." Hebrews 4:12

Holy Spirit led: "Those who live according to the flesh have their minds set on what the flesh desires; but those who live in accordance with the Spirit have their minds set on what the Spirit desires. The mind governed by the flesh is death, but the mind governed by the Spirit is life and peace." Romans 8:5-6

Prayer focused: "Rejoice always, pray continually, give thanks in all circumstances; for this is God's will for you in Christ Jesus." 1 Thessalonians 5:16-19

God glorifying: "And whatever you do, whether in word or deed, do it all in the name of the Lord Jesus, giving thanks to God the Father through Him." Colossians 3:17

Child protecting: "If anyone causes one of these little ones—those who believe in Me—to stumble, it would be better for them to have a large millstone hung around their neck and to be drowned in the depths of the sea." Matthew 18:6

Hope giving: "'For I know the plans I have for you,' declares the Lord, 'plans to prosper you and not to harm you, plans to give you hope and a future.'" Jeremiah 29:11

Relationship enhancing: "Do not let any unwholesome talk come out of your mouths, but only what is helpful for building others up according to their needs, that it may benefit those who listen." Ephesians 4:29

Hope Harbor Advisory Board – Parker, SD March 2021-March 2022

All members are from the community at large.

Chris Bisschop, Chair

Term: 2021 – 2024
27047 462nd Ave
Chancellor, SD 57105
(360)510-9789
chrisbisschop@hotmail.com

Dana Brown, Vice Chair

Term: 2019 - 2022
5509 S Chuck Dr
Sioux Falls, SD 57108
(605) 376-6567
danabrown@wellsfargo.com

Cheryl Moe, Secretary

Term: 2019 – 2022
704 N Agate
Brandon, SD 57005
(605)321-6234
scmoe@live.com

Abbey Bisschop

Term: 2021 –2024
27047 462nd Ave
Chancellor, SD 57015
(605)941-4458
abbeybisschop@hotmail.com

Tim Verhey

Term: 2020 – 2023
440 W 2nd (PO Box 577)
Parker, SD 57053
(605) 929-4425
tverhey@nugenmarion.com

Terry Christensen

Term: 2019 – 2022
2709 W Sudbury
Sioux Falls, SD 57108
(320)309-3333
terry.christensen@results-radio.com

Stan Dissing

Term: 2020 – 2023
27406 453rd Ave
Parker, SD 57053
(605)988-4650
Stan.sd77@gmail.com

Tom Sutton

Term: 2022 – 2025
408 Linwood Ct
Sioux Falls, SD 57103
(605)929-6283
n/a

John Widman

Term: 2022 – 2025
27019 Revilo Pl
Sioux Falls, SD 57108
507-206-7591
jwidman73@gmail.com

Cindy McKittrick, Executive Director

Ex-Officio
690 Maple St
Wabasso, MN 56293
(507)530-5777
cindy.mckittrick@hopeharbormn.org

Amanda Dent, Site Director

Ex-Officio
100 E. Center St (PO Box 55)
Marion, SD 57043
(706)491-1771
amanda.dent@hopeharbormn.org

Site Director Report
Amanda Dent, Site Director

2022 was a year of growth and learning as I entered my first year as Site Director. Throughout the year, I was challenged as a leader in growth and development of my skills. The year was spent growing as a team and focusing on connecting with the community through positive interactions such as fundraisers and volunteer opportunities. As we welcomed new residents into the program and celebrated as one young man Set Sail! Throughout the year, 3 residents accepted Jesus as their Lord and Savior! It has been exciting to watch each resident grow in their faith and walk with Christ as we continue to equip, empower and anchor them to Jesus!

Staffing was challenging in 2022 for Parker, with 8 staff maintaining employment with Hope Harbor throughout the year and three additional staff with employment ending during 2021. Supporting our staff are volunteers, of which we have five regular volunteers still assisting at year end. Our leadership team changed in the middle of 2022; Amanda Dent, Site Director, with 3 full years of employment, Laura Hendrix, Teacher, with 2 full years of employment in Parker, Traye LaMere transitioned from Direct Care Staff to Program Coordinator in May, and Erin Pomrenke the Biblical Counselor with 3 full years of employment. Our Direct Care Staff team was comprised of five godly men and one godly woman of varying ages, backgrounds, skills, and talents that mentor and serve our residents.

We used our events this year with the intention of fundraising as well as continuing to connect with the community through hosting two events locally. All our events were well attended by both regular, longtime supporters and many new faces. This year our events consisted of Dessert Frenzy, Harbor Hustle, and Celebration of Hope.

The Lord met all the financial obligations of Hope Harbor, even with our expenses exceeding Parker income in the amount of \$108,198.98. We are blessed by 37 Anchor Club monthly donors and three donors giving quarterly, four Anchor Club monthly giving through churches and one giving quarterly. Additionally, Parker received grants in whole or in part through Walmart, Scheels, and Northwestern Energy.

We've served 24 teens since the opening of Hope Harbor and had our third set sail in March. In 2022 alone, we were blessed to serve 8 teens and 13 parents in 2022, with 7 of those teens and 11 of those parents being new intakes into the program in the year after another resident finished. Praise God for that! Those numbers in the Marshall girls' home were 12 teens served and 23 parents (6 family intakes) and in the Winona girls' home 8 teens served and 13 parents (5 family intakes). Our Parker families in 2022 were from Harrisburg South Dakota, Tea South Dakota, Beresford South Dakota, Wahpeton North Dakota, Yankton South Dakota, and Balaton Minnesota. As of January 2022, the Hope Harbor ministry has served 144 teens and 270 parents in our program across the three sites since opening, with intakes scheduled for the month. Across all three Hope Harbor locations, we prayed for nearly 200 families that contacted us looking for help for their teens.

Program Evaluation/Performance Indicators for Parker:

- Four teens exited the residential program in 2022 as early or complete and three teens remain in the program as of January 2023 that began in 2022.
- Five accident/incident forms were recorded in-house in 2022 regarding minor illness or injury; there were Two Critical Incidents, and no Grievances filed.
- 2 Satisfaction Surveys were completed in 2022. 1 was resident surveys, all were highly favorable primarily 4's and a few 3's. 1 was a parent survey and was highly favorable primarily 4's and a few 3's

The 2022 filings with the Minnesota Secretary of State, the MN Attorney General and the 990 were completed and filed by Hoffman & Brobst PLLP Certified Public Accountants. No program audits were conducted by MN Department of Human Services in 2022; our license remains in good standing.

Programming Report

Traye LaMere, Program Coordinator

Last year was full of various challenges and growth for me personally, our various staff, each of the teens placed in our care, and their parents. I became program coordinator in May, and it has been stretching to say the least in learning this new role and leading from this capacity. Through it all God has sustained each of us, and it has been so encouraging to see the Spirit at work in growing the teens in our care and bringing them from darkness to light because of what Christ has done for us. I look forward to see God continuing to work through this ministry.

Programming: Overview

Resident's program goals reflect four program areas: Education, Biblical Counseling, Spiritual Growth, and Life Skills. Goals and progress are tracked and reviewed throughout the entire program through Direct Care Staff, Program Coordinator, and volunteers. Programming activities and programming training are planned based on overall program needs, license requirements, and individual resident needs. Activities vary by available opportunities, funds, resident interest, staffing and more.

Programming: Staff Training

Resident Review Meetings are held ideally twice each month with the Program Coordinator, Teacher, Counselor, and at least one Direct Care Staff, to pray for the residents and to discuss needs and program status of clients served. There were a few months due to being short on staff that resident review was held only once.

Staff Training Meetings are currently held on the second and fourth Tuesdays of each month with required staff attendance. Each Staff Training Meeting includes prayer, devotion, housekeeping, and training. Training for 2022 included: *Overcoming Emotions that Destroy*, forgiveness, trust-based relational intervention (TBRI), love and apology languages, DISC, spiritual gifts, suicide and self-harm, prayer, the armor of God, reinforcing versus replacing attachment, *Parenting* by Paul Tripp, manipulation, various Love & Logic trainings (such as avoiding power struggles, consequences, and others), shift preparation, reactive attachment disorder, as well as general best practices for guiding the residents in their program progress.

Staff Retreat was held from May 13-14, 2022, where our staff participated in training and teambuilding activities. Leadership Team Meeting is ideally held on the first and third Wednesday of each month for the Site Director, Program Coordinator, Teacher, Biblical Counselor, and Lead Direct Care Staff to come together for prayer, leadership training, and consideration of ministry needs, but there were a few months where we were only able to meet once or not at all due to being short on staff.

Programming: Activities

The 2022 year in review, the programming report includes the following event and activity highlights for residents:

- Weekly chapel on-site or occasionally offsite:
 - I taught at a middle school camp this summer, and they came with to one of the chapel nights.
 - We've also attended Light Company gatherings, which is a college ministry on the campus of Augustana University.
- Weekly bible study on-site, daily devotions on-site, and church attendance to local and area congregations
- Daily physical fitness and other initiatives both on-site and off (basement gym, bike rides, basketball, swimming, rock climbing, etc.)
- Activities with volunteers and staff included:
 - Various board and other games (such as pool, ping pong, etc.), visiting and hiking at state parks, attending LifeLight's One Mission and Z8 conferences, nerf wars, painting miniatures, various arts and crafts projects, growing bonsai trees, Christian Motorcycle Association event, farm tours, parades, attending Chislic Festival, camping trip during August, cooking and baking various meals or treats together, watching movies together, limited time on weekends playing Wii, learning how to play a guitar, learning about space photos, Christmas caroling, learning about WWII, and more.
 - Going through the book *Wild at Heart* with staff
- Community service projects included:
 - Helping out at Rock Ranch, giving out food at the Parker Food Giveaway, making Easter baskets for others, serving at the Banquet, helping load and unload the truck for Compassion in Action, helping set up for the preschool graduation, helping Connection Church with demolition for their renovation, helping the Bargain Basement in Baltic with moving the front of their store around, placing and picking up flags from graves for Memorial Day, helping out at Sylver Linings Ranch, making the meal for the First Church of God in Marion's youth group, helping Twigs in Parker move things around in their store, giving out candy at Trunk-or-Treat events, raking for a few people unable to rake their yards, and more.

We appreciate programming resources for our residents. Our staff strove to be creative during evening and weekend shifts to make each resident's stay at Hope Harbor meaningful. These activities gave residents the opportunity to learn and practice new skills, giftings, and talents that they developed throughout the program. Our staff loves to watch the boys grow to either know who Christ is or in their relationship with him.

Harbor Academy School Report *Laura Hendrix, Teacher*

Enrollment

During 2022, eight boys were enrolled in Harbor Academy. They ranged in grade levels from 7th through 10th grade.

Licensing Requirements

Our on-site education program is approved by the South Dakota Department of Education. We are classified as a Non-accredited, Nonpublic School and are required to report Harbor Academy student enrollment to the Superintendent of Schools where the parents reside.

Curriculum

Accelerated Christian Education (ACE) continues as the primary curriculum utilized at Hope Academy. We have been designated as a Quality School by ACE that allows us to get a 30% discount on our curriculum. The students have found success and improvement in their academic areas using this self-taught style of curriculum. With this curriculum, the boys receive one credit for every 12 PACEs (Packet of Accelerated Christian Education) that they complete in one subject. ACE curriculum is about mastering the concepts and materials being taught rather than moving through to get through everything regardless of how well they are doing. Curriculum was bought throughout the year to keep up with the needs of the boys.

Progress

Progress is measured by the expectation that students pass each PACE with 80% accuracy. If that did not happen, I administered re-instruction and re-testing. Due to the learning styles of some of the residents, modifications, accommodations, and other adjustments were made to ensure successful learning. Quarterly emails were sent to each student's home school, letting the school know they were still here at Harbor Academy, and if a resident was moving into a new grade level, I sent the school a list of their projected classes to ensure that they were in the correct subjects according to how their hometown school sets up curriculum plans.

Specialized Needs

We had four students who were on an IEP. Unfortunately, in the state of South Dakota, once a student leaves the public-school system, the district no longer must provide services for the student. The Parker Public School was contacted regarding assisting students with IEPs and the superintendent informed us the district was unable to provide services.

Donations

Many items, such as school supplies and Anchor Shop items were donated in 2022.

Field Trips

The boys went on several field trips to local museums (Old Courthouse Museum, Augustana University galleries, Pettigrew House, Van's Bunker, and Heritage Hall), and we toured Nugen in Marion. We also did service projects during school including helping at

Rock Ranch, Hearts in Mind preschool, and Compassion in Action, and serving individuals in the community.

Continuing Education

I participated in biweekly staff training meetings held at Hope Harbor where I learned different strategies to implement in the classroom. Monthly (or whenever held), I attended leadership meetings to address overall staff/program needs and to continue growing as a team, and I also participated in video calls with the teachers from the two other Hope Harbor sites to discuss both individual and common issues. This year, I attended the Global Leadership Summit and two Hope Harbor Leadership retreats.

Biblical Counseling 2022 Annual Report ***Erin Pomrenke, Biblical Counselor***

As I look back to 2022, I think over the year and ponder how to best sum it up. The word that comes to mind for me is perseverance; James 1:2-4 states "Consider it pure joy, my brothers and sisters, whenever you face trials of many kinds, because you know that the testing of your faith produces perseverance. Let perseverance finish its work so that you may be mature and complete, not lacking anything." I started out the year on maternity leave after giving birth to my first child, Eliza, on Christmas day. As I came back, I was blessed with an abundant amount of support and grace from the amazing staff, growing boys and their caring families. This year brought lots of growth, as every year does, but this year was different. As I went through the year, I had a shift in perspective as I was now raising my own child and with that, my empathy for the families that we serve grew immensely more than I ever thought it could. Through this year of growth, there were lots of challenges and celebrations as I got the opportunity to walk alongside the teens and their families through the trenches of their pains and joys. God is so good, and I have seen Him move in boundless ways this year as we have gone through our rollercoaster year, with many ups and downs as the year progressed. 2022 was a year where many were touched by Christ's love and mercies through the staff and volunteers that have placed at Hope Harbor, and I was so blessed that God chose me to have a part in these life changes.

Counseling Profile

Residents Served: 8 total

Individual Sessions: 176 hours (Kayla held 32 of these hours)

Crew Sessions: 100 hours (Kayla taught January-February of these hours)

Non-residential Sessions: 5

Parents Served: 13 total

Individual Sessions: 111 hours

Parenting Class Sessions: 94 hours (Kayla taught January-February of these hours)

Resident Appointments Scheduled and/or Attended: 7

Family Interviews Attended: 12

New Resident Intakes Attended: 7

ReAnchor Programs: 0

Set Sail Celebrations: 1

Crew and Parenting Class Topics

Crew Group Teaching: *Boundaries, Engine Plates, Decisions, Fruits of the Spirit, Armor of God, Overcoming Emotions that Destroy, Not A Fan, I've Got Issues: Anxiety, To Save a Life movie, Let's Weigh Our Words, Watch Your Mouth, Friendship, Empathy, Christmas: Candy Cane, Common Courtesy, Appropriate Interactions, Communication* along with the occasional sermon or activity

Parenting Class: *Boundaries, Parenting with Love & Logic, Connect, Engage series with Kirk Cameron, Social Media Safety, Not By Chance, Generational Differences, Foundations of Biblical Parenting, Parenting Shouldn't Be This Hard, Detoxing Your Mind, Overcoming Emotions That Destroy*, along with the occasional sermon or activity

Staff Training and Development

Staff Development/Training Meetings Attended: 24

Staff Retreat: 12 hours

Leadership Meetings Attended: 20

Leadership Training: 12 hours

Ministry-Wide Leadership Training: 12 hours

Resident Review Meetings Attended: 17

Direct Care Shifts Worked: 35

Trainings Led or Assisted: *Overcoming Emotions That Destroy, Forgiveness, TBRI, Reinforcing Parent-Child Relationship/Attachment, Boundaries refresher, Love & Logic refresher, Coping Skills, Suicide/Self Harm Procedure, Spiritual Warfare, Avoiding Power Struggles, Consequences, Pursuing a Ministry of Excellence/Compass Goals, Finding Balance, RAD Training, assist in new staff training, resident/family updates.*

Outreach/Community Service/Volunteer Work

Attended and volunteered at the Dessert Frenzy, helped with a service project at Bargain Basement in Baltic, SD., attended and volunteered at the 5k fundraiser, attended the kickball tournament fundraiser, volunteered at the Hope Harbor booth at the Turner County Fair, attended and volunteered at our 'Work Day', represented HH to receive a monetary donation from Vern Eide, attended the ribbon cutting at the Chamber of Commerce, volunteered at Family Fun Day, attended and volunteered at COH, shared about HH with church, friends and family regularly, shared HH events/news on social media, gave resource recommendations in community/at church/to friends and family.

Professional Development

42 hours with BCs site-wide

3 hours with Heather Teichroew
6 hours with Kayla Bestge
2 meetings with Cindy
40 hours BCTC Conference
15 hours New Haven Ministries Biblical Discipleship Class Level 1
1.5 hours virtual conference on sex differences and mental health by NAMI MN
8 hours virtual ACE/TIC training

60 hours Mercy Talk podcasts (40 minute sessions one to two times a week)

As I complete my annual report, I am reminded of how amazing God is through everything! I know full well that God will continue to provide for us here at Hope Harbor in 2023 as we keep persevering through everything we are led to and through. As always, it is a huge blessing to serve God through my role as Biblical Counselor at Hope Harbor. I know God has astounding plans for Hope Harbor, and for all the families that will continue to be equipped, empowered, and loved by the staff, volunteers and our breathtaking God.

Events Report

Amanda Dent, Site Director

Hope Harbor was intentional in 2022 to reestablish our presence in the community with events that brought people together for fellowship and fun, in addition to raising money for Hope Harbor, through new events and old favorites. We introduced two new events this year. In May, we held our first Dessert Frenzy at the Parker Community Center and in August, the Harbor Hustle (5K) to start off Fair week. We also had a booth at the Turner County Fair to create awareness of Hope Harbor. Celebration of Hope was held in person again in October at the Denny Sanford in Sioux Falls. We had over 150 in attendance and a record number of new attendees, with a significant income from this event as our biggest fundraiser.

Intercessory Prayer Team Report

Stan Dissing, Lead Intercessor

Intercessory prayer is done each Friday at 8:15 a.m. on site in the prayer room. The residents are offered the opportunity to come in for individual prayer. To date, all have come in for prayer with one exception. Prayer for the staff is conducted at this time as well. Written requests are turned in from staff meetings. We also pray for staff that are on site that day if they request it. Prayer requests from the parents are also turned in and prayed over. A renewed emphasis to pray for our anchor club members and Celebration of Hope sponsors is happening as well. Two residents and one staff have been led through the Steps to freedom in Christ series. The call to come in and pray over specific rooms is also made and completed upon request.

Outreach Report
Amanda Dent, Site Director

In 2022, we strove to spread awareness and a good reputation of Hope Harbor in the community. Amanda spoke at churches in the area about Hope Harbor. The residents volunteered in several different capacities in the Parker and Sioux Falls communities, such as a homeless shelter, a preschool, food pantries, horse farms, Turner County Fair, and individual neighbors' houses.

In 2022, we were contacted to speak not only at churches and organizations to share about Hope Harbor but also to come and do various service projects. We developed several videos in 2021 to use in place of in-person updates that were shared over email, YouTube, social media and our website and continued to do so in 2022 to spread awareness. They have been extremely helpful in sharing the message of Hope Harbor with not only supporters and churches, but with prospective families seeking our services and recruiting staff.

Public Relations/Publicity Report
Amanda Dent, Site Director

The use of video, print and email resources was vital in 2021 to share the message of Hope Harbor. Videos developed under the direction of our Marketing and Communications Manager Audra were an effective tool to reach supporters, potential staff and potential families seeking services. Social media campaigns keep our events, services and needs in the forefront of our online community. Email campaigns were useful to share updates. Results Radio continued to run PSAs, we continued marketing through our website and social media. We ran paid ads for events in Marshall this year, matched by Marshall Radio. At the end of the year, we started to advertise on Life 96.5 and received several inquiries due to the advertisements.

Conference/Training/Networking Report
Amanda Dent, Site Director

A residual effect of the pandemic is the offering of just about everything virtually, which opened many opportunities for training and conferences. A few notable trainings for 2022 included TBRI Training, Mental Health First Aide, Keeping Faith Intro Course and Keeping Faith Advanced Course, Emergency Procedures, Maltreatment of Minors Reporting, Certified Food Management and Parenting with Love and Logic. Leadership Staff also attended Global Leadership Summit virtually in August. We were also intentional in 2022 to continue to provide training resources to our staff outside of formal training meeting times, encouraging staff to utilize resources at no cost to them for personal and professional development. We also implemented regular offering of all staff training meetings either virtually or recorded so staff could participate remotely in case of illness, increasing our logged training hours dramatically in 2022 and ensuring we offer best care for our residents. We continued to implement Harbor Way internal values and recognize staff for exceptional work through monthly recognition.

Facility Report
Amanda Dent, Site Director

Overall, our facility is in good condition, and we are very blessed by our space. Updates and repairs for 2022 were as follows: Primarily snow removal is taken care of by Justin Smith. Don Nolan, Stan Dissing and other volunteers handled our lawn mowing with a

mower that was donated at the end of 2021. The staff office was completed in May of 2022. Each of the boys' bathrooms were painted. In September, there was a workday where windows were washed inside and out, gutters were cleaned, and many other small tasks were accomplished. There is always maintenance on a facility this large, upkeep is very extensive as there are a lot of things that need repairs. There are numerous things we are updating and working on as we continue to move forward but that will all take funding and time, so as the first comes in we are tackling some of those things!

Hope Harbor
Budget vs. Actuals: 2022 Parker Budget
 January - December 2022

	Total			
	Actual	Budget	Remaining	% of Budget
Income				
4001 Contributions-Churches	18,436.00	20,000.00	1,564.00	92.18%
4002 Contributions-Fundraising Events	70,981.00	80,000.00	9,019.00	88.73%
4003 Contributions-Grants	20,500.00	20,000.00	-500.00	102.50%
4004 Contributions-In-Kind	6,550.20	5,000.00	-1,550.20	131.00%
4005 Contributions-Monthly	47,909.00	50,000.00	2,091.00	95.82%
4006 Contributions-Occasional	73,953.00	195,000.00	121,047.00	37.92%
4101 Tuition	36,417.00	90,000.00	53,583.00	40.46%
4103 Application Fee	1,200.00		-1,200.00	
4201 Interest	41.36		-41.36	
Total Income	\$275,987.56	\$460,000.00	\$184,012.44	60.00%
Gross Profit	\$275,987.56	\$460,000.00	\$184,012.44	60.00%
Expenses				
Depreciation Expense	19,295.87		-19,295.87	
Employee Benefit Allowance	16,564.26	23,000.00	6,435.74	72.02%
Forgiven Tuition	100.00		-100.00	
General and Administrative	4,801.48	5,000.00	198.52	96.03%
House Occupancy Expense	30,155.13	32,000.00	1,844.87	94.23%
House Payment	3,371.55	7,500.00	4,128.45	44.95%
Insurance	-333.43		333.43	
Maintenance	13,552.78	20,000.00	6,447.22	67.76%
Marketing/Communication	1,205.07	2,000.00	794.93	60.25%
Ministry Development	20,934.50	13,000.00	-7,934.50	161.03%
Outside Fees	481.17		-481.17	
Payroll Expenses	279,728.24	350,000.00	70,271.76	79.92%
Programs	4,648.79	5,500.00	851.21	84.52%
Travel	50.00	2,000.00	1,950.00	2.50%
Total Expenses	\$394,555.41	\$460,000.00	\$65,444.59	85.77%
Net Operating Income	-\$118,567.85	\$0.00	\$118,567.85	
Net Income	-\$118,567.85	\$0.00	\$118,567.85	